



B & M provides consolidated IT services to improve key business processes

B & M was asked to provide critical WebSphere operational support to a major European public body. The project is designed to enable the organisation to improve the productivity of its core business processes and to enable delivery of a tri-lateral agreement with sister organisations in North America and the Pacific Rim.

Project Objectives

- To consolidate IT services
- To improve productivity of the system supporting core business processes
- To improve the ability to collaborate with international organisations as part of a key business agreement.

Project Tasks

- To deliver WebSphere operational support
- To install and configure WebSphere
- To analyse and determine any problems with the system
- To resolve problems ahead of go-live, in line with agreed timescales
- To deliver accurate documentation.

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B & M Europe

B & M has specialised in delivering skilled ICT specialists to meet the needs of leading organisations throughout Europe since 1992. We focus exclusively on providing consultancy, technical services and support for z/OS, UNIX and Linux enterprise systems, including third-party systems software, open systems and networking connectivity. We add real value for HR and IT professionals by taking the time to understand their needs and applying best practice methods to deliver results.

Duration

The project took seven months to complete.

Results

- B & M delivered new systems applications as specified
- WebSphere platform delivered on time and on budget
- The organisation received documentation to enable it to manage the systems in-house in the future
- Java implemented across key business systems
- Improved collaboration with sister organisations in the US and Japan.

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