B&M

B & M delivers Open Source to middle tier infrastructure for European public sector organisation

B & M was asked by a major European public sector organisation to deliver improved business process management and total cost reduction by implementing Open Source technologies in its middle tier infrastructure.

The project at this long-established customer involved migrating middleware to JBoss and managing and documenting all processes to ensure more streamlined processes for the future.

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Project Objectives

- To improve business process management in the information management function
- To reduce the total cost of ownership of IT infrastructure
- To consolidate and improve management of middleware infrastructure
- To streamline business processes for the whole organisation
- To implement Open Source technologies into middleware infrastructure.

Project Tasks

- Migrating middleware from WebSphere to JBoss

- Implementing Open Source technologies into middle tier infrastructure

- Implementing new applications into production

- Providing operational support for middleware infrastructure

- Delivering updates to WebSphere portal infrastructure

- Documenting all test, integration and production infrastructures

- Streamlining processes and procedures in line with ITIL version 2.

B & M Europe

B & M has specialised in delivering skilled ICT specialists to meet the needs of leading organisations throughout Europe since 1992. We focus exclusively on providing consultancy, technical services and support for z/OS, UNIX and Linux enterprise systems, including third-party systems software, open systems and networking connectivity. We add real value for HR and IT professionals by taking the time to understand their needs and applying best practice methods to deliver results.

Duration

This significant project lasted for just over two years.

Results

- Successful delivery of Open Source JBoss AS 4.3 middleware infrastructure
- Successful implementation to production using a software services lifecycle
- Delivery of professional documentation of all test, integration and production infrastructures
- Compliance of all processes and procedures with ITIL version 2
- Reduced cost of ownership through improved manageability going forward
- Measurably improved business process management.

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