



## SPECIALIST PROFILE

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### Personal Details

<i>Reference:</i>	<b>FH5730</b>
<i>Job Title:</i>	<b>Senior Programme Manager</b>
<i>Nationality:</i>	<b>British</b>
<i>IT Experience:</i>	<b>12 years</b>
<i>Qualifications:</i>	<b>B.A. (Hons) History / Economics / Politics</b>

### Overview

#### *Specialist Experience:*

Programme management.  
Cross border project management.  
Infrastructure and vendor management.  
Services delivery transition.  
Data centre consolidation.  
Team management.



## Summary

A senior delivery focused executive with a proven record of successfully managing major operational, commercial and technical change within the financial sector over the last sixteen years. Strong ability to create, build and maintain relationships and influence colleagues at all levels, traversing regional boundaries. Excellent communication skills with strong experience of selling complex technology programmes and their respective business benefits and objectives

Significant exposure within mergers & acquisitions, data centre consolidation, organisational restructuring, vendor management and more recently the risk marketplace.

A high-performing professional with an ability and track record in driving strategic change

## Achievements

### Leadership

- Delivery of four large merger & acquisition projects from mobilisation to closure
- FSA, FED, FINMA and MAS regulatory project delivery against capital charge allowances
- Programme owner for data centre/application migration between the UK and France

### Innovation

- Achieving a 4:1 consolidation ratio on a cross border data centre migration project
- Re-engineering of European branch IT operations leading to a 45% BAU cost reduction
- Introduction of a new centralised 'CoE' client desktop and service delivery model

### Organisation

- Evaluation, setup and operation of near/off shore locations in Poland and India
- Migration of IT services from Europe to Asia utilising multiple outsource providers
- Service delivery transition from local to centralised group support organisations

## Career History

### November 2012 to May 2013

#### Interim Head of Professional Services for a software company

I was hired by the CEO to address various organisational, engagement and commercial challenges being experienced with the delivery of client projects. A short term interim role successfully achieved with a revised target operating model and delivery methodology agreed and implemented.

### October 2010 to October 2012

#### Programme Manager - Market Risk IT for a bank

A global portfolio role, accounting for over one-third of the annual market risk change budget, covering all IT owned projects, non-functional change, infrastructure, metrics reporting, test system management, stress testing, capacity, performance and lifecycle management. The majority of these projects were Regulator driven (UK, United States, Switzerland and Singapore) with capital reserve increases applied if milestones not delivered.

Resource budget in excess of U\$12m per year encompassing line and matrix management of internal, consultancy and external outsource vendor personnel across five geographical locations. The role reported to both the head of market risk IT and senior stakeholders within the business.



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#### **July 2007 to October 2010**

##### **Head of International Technology Coordination for a bank**

Management of a dedicated European projects team, holding responsibility for all major cross-border technology projects with individual budgets in excess of €2m. Selected accomplishments include:

##### Global integration

Responsible for all infrastructure integration components and BAU transitions across Belgium, France, UK, Holland, Hong Kong and Singapore. Interim head of IT for Belgium.

##### International data centre consolidation and application migration

Migration of 150+ applications and their corresponding support teams in support of the bank's European hosting initiative. Renegotiation of all licence, support and service level contracts. Project spend €12m+.

##### Setup of new near/off-shore locations

All technology and facility aspects covered from due-diligence to function transitions for new bank locations in Warsaw, Poland and Chennai, India. The role reported to both the Head of IT and the UK CEO with an IT resource spend of €5m+.

##### Separation and integration of a newly acquired business

Responsible for all technology streams in the acquisition, reporting to the Global Head of IT and territory CEO, with a spend of €17m+. Interim head of UK Offshore IT encompassing Private Bank operations.

#### **March 2004 to July 2007**

##### **Programme Manager - Global Infrastructure for a bank**

Responsible for all non-Capital Markets IT infrastructure projects, on average the portfolio encompassed sixty live projects across seven project managers with matrix supplied technical resources. Yearly projects budget £8m+.

#### **June 2002 to February 2004**

##### **Project Manager for a financial services company**

Originally covering the technical project management of Tradeflow, a new Treasury and FX STP application. I was then involved in the transition of the business, leading the first IT integration projects.

#### **November 2001 to March 2002**

##### **Senior Consultant for a bank**

Involved as a technical specialist in the decommissioning and outsourced replacement of a fund accounting and custody systems

#### **2001**

##### **Technical Project Manager for a bank**

Designed and implemented the technical architecture for the ANMF phase of the Multi Currency Payment System (MPS). Providing the ability to consolidate same day high value transactions such as mortgage advances and Euro denominated CHAPS.



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**Previous to 2001**

Various technical and project management roles on both the vendor and client side;

**Education**

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