



SPECIALIST PROFILE

Personal Details

<i>Reference:</i>	HM2316
<i>Job Title:</i>	Senior Operations Analyst
<i>Nationality:</i>	British
<i>IT Experience:</i>	30 years
<i>Qualifications:</i>	HND Mathematics, Statistics and Computing
<i>Languages:</i>	French

Overview

Architecture and Products:

AOC/MVS, ASG-CORTEX, BETA 92, BETA 93, CA-7, CA-CONNECT, CA-ENDEVOR, CA-IDMS, CA-JOBTRAC, CANDLE, CANDLE COMMAND CENTRE, CA-NETMAN, CA-OPERA, CARDPAC, CA-ROSCOE, CA-SCHEDULER, CA-UNICENTER TNG, CHANGE MAN, CICS, CISCO, CONNECT:DIRECT, CONTROL-D, CONTROL-M, DB2, DB2 PERFORMANCE MONITOR, DFSMS, DFSMSDSS, DFSMSHSM, DFSMSRMM, DHCP, DNS, FDR/ABR, FILE-AID/CS, FTP, GDDM, HUON, IMS DB/DC, INFOMAN, ISPF, JES2, JES3, LOTUS NOTES, MERCURY QUALITY CENTER, MQSERIES, MVS, OPC/A, OPC/ESA, OS/2, PLATINUM, RACF, REMEDY, RMDS, ROUTERS, SAR, STROBE, TCP/IP, TESTDIRECTOR, TIVOLI NETVIEW, TIVOLI WORKLOAD SCHEDULER, TSO/E, UNIX, VSAM, WINDOWS, XINFO, Z/OS (MVS).

Programming Languages:

CLIST, COBOL, DDL, JCL, PL/1, REXX.

Specialist Experience:

z/OS (MVS) operations analysis.
Batch schedule analysis using PL/1 and REXX programs.
OPC/ESA design.
DB2 restoration
IMS and MQSeries problem resolution.
REXX creation and programming.
IMS application installation.
Change management.
JCL creation and testing.



Summary

An experienced IBM M/F Operations Analyst with over 20 years experience in the Contract Market. core skills include IBM M/F OS from MVS to z/OS, JES2/3 JCL and IBM Utilities, DFDSS, HSM, SMS, IMS DB/DC(TM) CICS, DB2, OPC/TWS 8.2 including programming PIF, OPC Tools end to end scheduling etc, VSAM, Netview FTP, Connect Direct, CA-Unicenter, Remedy, MQ Series, Endeavor, Beta 92/93, Test Director/ Quality Center, RACF, Windows Office, Lotus Notes, NDM, SAR, horizont, ASG Cortex, Diversified PRO-JCL, Infoman, Change Man, REXX and REXX Tools, PL/I, RACF, RMM RMDS. GDDM, ISPF Dialog programming, Candle Command Center, ROSCOE, File-Aid, Control-D, Control-M, CA7, CA-Scheduler, CA-OPER, Jobtrak, SAR, AOC Netview, BBI, Tivoli Help Desk, Strobe, DB2PM, DDL, SQL, Platinum, Huon, Cardpac, IDMS, ASG Zeke scheduler, non z/OS experience includes JAVA programming and Ubunbtu Linux, AIX and UNIX.

EDUCATION

HND - Maths, Statistics and Computing (Equivalent BSc Honours)

CONTRACT WORK EXPERIENCE

May 2009 - present

Contract Operations Analyst for a bank

Contracted as an Operations Analyst in the Batch Support team to deliver both new production applications and enhancements to the existing live systems.

Main duties included the operational control of the Secure File Server which allowed file transmissions. All work done used Connect Direct and ftp with some Expedite tasks as well. Also performed some production support for live applications. Also represented at meetings for new transmissions and help to formulate new policy and processes.

Software/Systems Used:

zos and utilities, TSO/ISPF , JES2 and std IBM utilities, Tivoli Workload Scheduler (OPC), Connect Direct, ftp, JCL, TSO/ISPF, SAR/Deliver, HSM, Windows NT/XP, Unix and Linux, Windows Office, Outlook, Endeavor, Remedy.

October 2007 - December 2008

Contract Operations Analyst for a consultancy company

Contracted as an Operations Analyst in the Delivery Services team to deliver both new production applications and enhancements to the existing live systems.

Main duties include creating and testing JCL and ASG-ZEKE scheduler events for the latest version of the SCS system. Also performed some production support for live applications along with user liaison.

Software/Systems Used:

S390 (z/os) and utilities, TSO/ISPF, ASG-ZEKE , JCL, MVS, ENDEVOR, FDR/ABR SAVRS and IOF Windows NT/XP, JES2 and std IBM utilities, Windows Office, Lotus Notes.



August 2006 - September 2007

Contract Operations Analyst for a bank

Contracted to Euroclear as an Operations Analyst in the Production Integration Mainframe team to deliver both new production applications and enhancements to the existing Live systems.

Main duties include creating and testing Cortex PCL for JCL generation and OPC/TWS applications along with DB2 entities and MQ queues. Also charged with writing REXX code to utilise the OPC/TWS PIF for development tools including an operations monitor for production SLA.

Software/Systems Used :

S390 (z/os) and utilities, TSO/ISPF , TWS(OPC), MQSeries, AG Cotex & Sink, horizont-XINFO(evaluation), JCL, MVS, ENDEVOR, Beta92/93, CA Unicenter, NDM, Test Director/Quality Center. DB2/SQL etc
utilities, Windows NT/XP, JES2 and std IBM utilities, Windows Office, Lotus Notes

April 2005 - August 2006

Contract Operations Analyst for a bank

Contracted as an Operations Analyst in the Services Delivery Team to deliver "small changes" and small projects to the Live systems.

Main duties include creating and testing JCL decks and OPC/TWS applications and migration of elements to ENDEVOR.

Software/Systems Used:

S390 (z/os) and utilities, TSO/ISPF , OPC/TWS, horizont-XINFO, JCL, MVS, ENDEVOR, SAR, CA Unicenter, NDM, Test Director/Quality Center. DB2/SQL
utilities, Windows NT/XP, JES2 and std IBM utilities, Windows Office, Lotus Notes

November 2004 - January 2005

Contract Operations Analyst for a bank

Contracted as an Operations Analyst on a project to convert the Bank's Control M schedule to OPC/TWS.

Main duties included creating REXX routines for automatic conversion and helping in technical matters with TWS.

The project was cancelled after Abbey's acquisition by Grupo Santander

Software/Systems Used:

S390 (z/os) and utilities, TSO/ISPF, TWS(OPC), horizont-XINFO, JCL, MVS utilities, Windows NT, JES2 and std IBM utilities, Windows Office,

August 2003 - October 2004

Contract Operations Analyst for a Financial Services company

Contracted to UBS as an Operations Analyst on the SSP project to convert the Bank's Abacus system from Unisys to IBM.

Main duties included creating JCL decks and OPC/TWS applications for Mainframe and midrange schedules.

Also involved in using the PIF and OPCTOOLS to improve the schedule.

Software/Systems Used:

S390 (z/os) and utilities, TSO/ISPF , OPC/TWS, horizont-it opctools, MQSeries, DB2 & utilities, CICS & utilities, JCL, MVS utilities, Windows NT, Changeman, JES2 and std IBM utilities, Windows Office, Remedy, Diversified PRO-JCL.AIX and UNIX



April 2001 - August 2003

Contract Operations Support for a Financial Services company

Contracted as Shift Operations Analyst.

Main duties included "Driving" the overnight schedule to allow Online services to be available. Wrote several REXX execs to replace outdated ROSCOE RPF's. Helped improve the CA-OPER automation tool for the AD mainframe. OPC/TWS was used on the Eagle Star/Allied Dunbar m/f to schedule m/f and midrange

Software/Systems Used General:

S390 and utilities, TSO/ISPF & ROSCOE, OPC/TWS, MQSeries, AFOPER, AF Remote, IMS, DB2 & utilities, CICS & utilities, FDR/ABR, JCL, MVS utilities, Windows NT, Netman, JES2 and std IBM utilities, Lotus Notes, Candle Command Center, Tivoli

August 2000 - November 2000

Job Title: Contract Operations Analyst for a bank

Contracted as MVS Operations Analyst.

Main duties included acceptance testing of pre production work as well as Project work for number of projects.

Tasks performed included running test schedules, restoration of data and databases (DB2), regression testing etc.

Software/Systems Used:

JCL, MVS utilities, Windows NT4, REXX, JCL, INFOMAN, JES2, Tivoli, UNIX, DB2 & utilities, CICS.

December 1999 - March 2000

Contract Operations Analyst for a technology company

Contracted as MVS Operations Analyst on the Equifax Account

Main duties included evaluation work on the Batch re-engineering Project.

Tasks performed included analysing the current batch schedule via PL/I and REXX programs to access the OPC databases via the Program Interface (PIF)

Using List processing.

I also performed some Y2K functions and helped with BAU support.

Software/Systems Used:

PL/I, OPC/ESA V3R1 & PIF, JCL, MVS utilities, Windows 95, REXX, JCL, INFOMAN, JES2, RMM, RMDS

October 1999 - December 1999

Contract Operations Analyst for a bank

Contracted as MVS Ops Analyst

Main duties included the Production Support for implementation and Live running of a new IBM based application.

Tasks performed included first line support fixes of application errors, promotion of fixes via Change Man and monitoring of jobs/schedules via CA-Scheduler.

This job required 12 hour shift working (days and nights).

Software/Systems Used:

Cobol, DB2 & utilities, CA-Scheduler V8.0, JCL, MVS utilities, Windows NT, ChangeMan, JES2 and std IBM utilities.

Previous experience details available on request



B & M SkillSource
expertise for enterprise systems

EDUCATION

HND - Maths, Statistics and Computing (Equivalent BSc Honours)

Subject included: Mathematics and Mathematical Methods, Statistics, Computing , Business Organisation and Operational Research Techniques.

2 `A` Levels - Pure Maths, Computer Science.

8 `O` Levels - Maths, Physics, Chemistry, English Language, English Literature, Geography, French and Art.