



SPECIALIST PROFILE

Personal Details

<i>Reference:</i>	NC4123
<i>Job Title:</i>	SAP Specialist
<i>Nationality:</i>	British
<i>IT Experience:</i>	18 years
<i>Qualifications:</i>	BSc (Hons) Business Computing HND Computing01 IBM DB2 DBA

Overview

Architecture and Products:

AIX, DB2, DMS/OS, EMC CONTROL CENTER, ESS SHARK, HP-UX, INGRES, LINUX, MSS, OPENVMS, ORACLE, ORACLE ERP, RADIUS, SAP, SAP APO, SAP EBP, SAP SEM, SIEBEL CRM, SOLARIS, SQL SERVER, TRU-64, UNIX, VISIONPLUS ITS, VMS, WINDOWS.

Specialist Experience:

SAP installation, upgrade and configuration.
SAP administration, consultancy and support.



Summary

- Fourteen years IT experience in technical support and consultancy roles.
- Ten years experience as a SAP Basis consultant from 3.1H to ECC 6.0.
- Three years experience working for Consultancy Company on numerous SAP projects.
- Four years experience as a DBA, Oracle, SQL Server and Ingres.
- Extensive Hardware, Operating system, Database and SAP skills.
- Experience of SAP R/3, BW, CRM, SRM, APO, PI(XI), EBP, ITS, DMS, ISU, IS Oil, Solution Manager, ECC.
- Numerous SAP installations and upgrades performed.

Key skills

- SAP R/3 3.1H, 4.0, 4.5A, 4.5B, 4.6B, 4.6C, 4.7 Enterprise, ECC 6.0.
- UNIX on Digital, HP-UX, AIX, SUN and Tru64.
- Windows on NT, 2000, 2003 and XP.
- DBA Oracle, Ingres, SQL Server, SAPDB, DB2.

Qualifications and Training

- BSc (Hons) Business Computing
- H N D Computing
- BTEC National Computer Studies

Courses Completed

- Oracle Database Administration, CA OpenIngres / SQL,
- Relational Database Concepts, UNIX Networks, SQL,
- Visual Basic, OpenVMS Management, SAP Technical Core
- Competence, SAP Advanced R/3 System Administration,
- IBM DB2 Database Administration.

Work Experience

April 2013 - Present

Senior SAP Basis Consultant for an IT services company

Upgrade project from SAP R/3 4.7 to ECC 6.0 EHP4 SR1 on a UNIX and Linux system with an Oracle database. The project also involved the rebuilding of the SAP system landscape, upgrading Oracle from 9.2.0.5 to 10.2.0.4 and the installation of the latest Support Pack Stack and technical configuration of the PI system. The landscape consisted of SAP R/3 4.7 (ECC 6.0), PI 7.1 and SAP Solution Manager 7.0 EHP 1

February 2012 - March 2013

Senior SAP Basis Consultant for a consultancy company

Senior SAP Basis Consultant. The landscape consisted of ECC 5.0, BW 7.0 EHP 1, PI 7.1 and SAP Solution Manager 7.0 EHP 1. Transport Management for the Project was via SAP ChaRM. The hosts were AIX UNIX and the database software was Oracle.



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July 2010 - January 2012

SAP Technical Architect Consultant for an outsourcing company

SAP Technical Architect Consultant on green field implementation project. Implementation of ECC 6.0, SAP Content Server, Solution Manager and Primavera P6. The hosts were Solaris UNIX and Windows 2007. The database software was Oracle.

November 2009 - April 2010

SAP Basis consultant for an energy company

The role involved working with the SAP Basis Team to transition the support of the BP SAP projects environments to the IBM off shore support team. The environments consisted of SAP NetWeaver, R/3, ECC6, BI, TDMS, SCM (APO), Enterprise Portal (EP), NetWeaver Java Standalone, PI, MDM, SRM, Solution Manager, Tax Engine (Taxwise) and BW on Windows and Sun Solaris (Unix) platforms with Oracle and DB2 databases.

September 2009 - October 2009

SAP Basis Consultant for a government organisation

The project covered the upgrade of a SAP EEC5 system to SAP ECC6.

Apr 2009 - Aug 2009

SAP Basis Consultant for a telecoms company

The project covered the migration of all SAP systems including ECC6, SRM 5.0, SCM 4.1 (APO), BI 7.0, PI 7.0 (XI), SAP Portal and Solution Manager from the UK data centres to German AppCom data centres. A total of 28 systems. My main responsibilities included planning, pre and post migration tasks, backup and restore testing, implementing the new monitoring and alerting system, SAP Web Dispatcher configuration, SAP Pre-Calculation installation and configuration and BAU support.

September 2008 - April 2009

SAP Technical Solution Architect for an IT services company

Role involves working with clients to establish their business requirements, both short and long term, in order to ultimately recommend an infrastructure solution which is sized to meet the stated requirements that will provide the required levels of service and support.

Sercos Solutions Ltd Dec 2006 - May 2008

SAP Basis Consultant for a consultancy company

Project roles so far have included two implementations of SAP SRM 5.0 Server 5.5, an upgrade of a SAP R/3 4.6C system to SAP ECC 6.0, an Oracle upgrade from 9.2.0.4 to 10.2.0.2 and a migration and upgrade of a SAP BW system from 32-bit hardware to 64-bit hardware and from BW 3.1 to NetWeaver BI 700 including Java Stack. I've worked on several bid projects advising on landscape and hardware requirements for potential new customers. I have also undertaken a backup and disaster recovery review for a large SAP system landscape which included ERP, SRM, BW and XI components.

Sept 2006 - Dec 2006

SAP Basis Consultant for a bank

The environments consisted of HP-UX Unix and Windows NT operating systems with Oracle databases for SAP Enterprise 4.7, SAP BW SAP NetWeaver BI 3.53, SAP Enterprise Portal 6.0 (620), SAP NetWeaver Portal 6.0 (640), SEM (Strategic Enterprise Management) 2.0B, Business connector 4.7, cFolders 3.1, SAP SRM 4.0, XI NetWeaver 04 (640) and SAP Solution Manager 4.0. My main responsibilities included a review of the backup strategy for the whole SAP landscape, a review of the SAP landscape printers and to configure all other SAP systems into the newly installed SAP



Solution Manager system. I also gave general Basis support providing solutions to customer issues and help desk queries.

July 2006 - Aug 2006

SAP Basis Consultant for an insurance company

SAP Basis Administrator. The system landscape consisted of HP_UX operating system with Oracle databases for SAP R/3 4.6C. My main responsibilities included providing daily support, system monitoring, performance tuning, providing solutions to customer issues and advising on future system strategies.

July 2005 - July 2006

SAP Basis Consultant for an energy company

The project environments consisted of Solaris operating system with Oracle databases for SAP ERP, BW, SRM, XI and SAP Solution Manager Systems, HP UNIX operating system with Oracle databases for SAP IS, CRM, BW, XI and SAP Solution Manager systems and HP UNIX operating system with Oracle databases for SAP ISU, BW and SAP Solution Manager. My main responsibilities for the first two projects were to configure and initialise the backup and DR solutions. This included initialising a spilt mirror backup solution. Also gave general SAP Basis support including Oracle tuning, SAP transports, user administration and documentation. My main responsibilities for the third project were to give general Basis support for the development environment of the largest SAP ISU system in the world.

April 2005 - June 2005

SAP Basis Consultant for a consumer company

The project environment consisted of AIX and Tru64 Unix and Windows 2000 operating systems with Oracle and SQL Server databases. Main tasks included an Oracle 9.2.0.5 upgrade to multiple systems, two SAP BW 3.5 system installations (Tru64 with Oracle, and AIX with Oracle), two SAP R/3 4.6C system builds from existing systems (AIX with Oracle), and four SAP R/3 4.6C systems refreshed from DR systems (AIX with Oracle). Other responsibilities included monitoring the help desk system and providing solutions where possible, as well as giving advice and support to junior Basis team members.

January 2005 - March 2005

Production Environment Technical Manager for an industrial supply company

The production environment consisted of SAP R/3 with IS Retail, SAP BW, SAP CRM and Manugistics systems on a SUN Unix cluster with Windows 2000 application servers using Oracle databases. The main responsibilities of the role involved establishing the production environment support team including Basis, ABAP and support analyst team members; reviewing the results of a SAP SMA (Solution Management Assessment) review; and reviewing the batch scheduling and the backup strategies. In addition I assisted in the planning of the phase two of the production environment build, which included the migration of the production environment from SUN T3+ storage to SUN 9980 storage; implementing a snapshot backup solution; upgrading Oracle 8 to Oracle 9. The phase two build also included an upgrade of SAP CRM from 3.0 to 4.0.

October 2001 - December 2004

Senior SAP Basis Consultant for a consultancy company

Project roles included implementation of SAP R/3, BW, DMS, CRM, ISU, EBP, IS-Oil and Solution Manger; upgrades to SAP R/3, BW, DMS and Solution Manager; advising clients on hardware, software and authorisation strategies; and providing training courses in Basis skills. I also worked on bid projects to provide solutions for potential new customers.



An outline of major projects and their systems is as follows:

- Provided daily Basis support and administration tasks including investigating system problems. SAP R/3 4.6C on Oracle and UNIX cluster.
- Implemented a strategy for SAP Authorisation Roles and supplied knowledge transfer and training of SAP Authorisations and Roles. Provided Basis support. SAP R/3 4.6C and BW on Oracle and Windows NT.
- Provided SAP Basis support including IS-Oil. Built Production system, tuning DEV and QA systems. Implemented new SAP kernel. Connected SAP system to legacy (Flint) and BACS systems. Connected system to OSS and prepared system for go-live. Advised on backup and DR strategy. Undertook documentation, knowledge transfer and training of client personnel. SAP R/3 4.6C on Oracle and Windows 2000 cluster.
- Technical team lead. Provided daily Basis support and administration tasks including investigating system problems. Undertook documentation, knowledge transfer and training of client personnel. Configured the SAP DMS system, implemented backup strategy and disaster recovery solution. SAP R/3 4.6C, BW and Document Management System (DMS) on Oracle and Windows 2000 cluster.
- Provided advice, demonstrations, training and documentation of: implementation and use of the SAP transport system; SAP printer configuration; SAP user ID configuration; Authorisation Roles; and application of SAP Support Packages. Also gave support in the implementation of SAP email and faxing (Faxination). SAP R/3 4.6C on Oracle and UNIX cluster.
- SAP R/3 install on SUN UNIX platform. SAP R/3 4.6C on Oracle and UNIX (SUN).
- Advised on new strategy and helped to implement new authorisations during upgrade. SAP 4.7 Enterprise on SQL Server and Windows.
- Provided system support at a SAP Service Centre for approximately thirty SAP systems. Systems included SAP R/3, BW, CRM, EBP, ITS, SAP Portals and Solution Manger. Duties included daily tasks i.e. transports etc, system monitoring, performance tuning, providing solutions to customer issues and help desk queries, applying support packages and advising on future system strategies.
- SAP R/3 installation on Windows 2000 platform. SAP 4.7 Enterprise on SQL Server and Windows 2000.
- SAP Document Management System (DMS), system landscape build, installation and configuration with SAP system upgrade to 4.6C. SAP 4.6C on SAPDB and Windows 2000.
- SAP Web Application Server installation on SQL Server and Windows. SAP Web AS 6.20 install on Windows 2000 platform.
- SAP Solution Manager 2.2, installation and configuration of SAP Solution Manager on Oracle and UNIX (SUN)
- Installation and configuration of SAP R/3, SAP ISU, SAP CRM and SAP BW on Oracle and UNIX. SAP 4.7 Enterprise, CRM 4.0, BW 3.1 on Oracle 9.2 and UNIX (HPUX).
- SAP R/3 upgrade 4.5B to 4.6C. SAP R/3 4.5B and 4.6C on Oracle and UNIX (AIX)
- SAP Solution Manager 3.1 upgrade. Upgrade and configuration of Solution Manager 2.2 to Solution Manager 3.1 on Oracle and UNIX (SUN).
- Installation and configuration of SAP R/3 and SAP EBP. Restore of customer databases. SAP 4.7 Enterprise, EBP 3.0 on SQL Server and Windows 2000.
- Technical team lead for nine personnel. Installation and configuration of SAP R/3 and SAP EBP (Radius, ITS, IPC). Daily Basis support and administration. Connecting SAP system to legacy and RADIUS systems. Installation and configuration of SAP Solution Manager. Advised on backup and DR strategy. Undertook documentation, knowledge transfer and training of client personnel. SAP 4.7 Enterprise, EBP 3.5 on Oracle and UNIX (AIX) and Windows 2003.



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January 1999 - October 2001

SAP Basis Administrator / Oracle DBA for an educational institution

Responsibilities included administrating the Oracle databases for the SAP systems primarily through SAPDBA, but also at an Oracle level. This involved monitoring and making changes where necessary; configuring database components; reorganising the databases; and Oracle upgrades. I also completed proactive work for database management, resizing databases and preventing fragmentation.

SAP Basis responsibilities included monitoring and making changes where necessary to the SAP system, and upgrading the SAP system from 3.1H to 4.5B. I held overall responsibility for SAP system access and the authorisation strategy, and I implemented a new authorisation strategy to simplify a very complex structure. Other responsibilities included applying OSS notes and LCP's / Support Packages and CRT's. Production environment was high availability SUN cluster.

I was also responsible for the Database / SAP Basis Administration for the SAP Campus Management Project in partnership with SAP. This included upgrades from 3.1H to 4.0A to 4.5A to 4.5B. SAP system installations and system refreshes.

September 1995 - December 1998

Database Administrator for an energy company

Responsibilities included administrating Oracle, Ingres and SQL Server databases on UNIX, VMS and Windows NT systems; creating new databases; installing new software and applications; database and user monitoring; analysing and providing solutions to user problems; and developing SQL queries and UNIX scripts. Hardware and UNIX environments included most hardware suppliers available and every flavour of UNIX.