



## SPECIALIST PROFILE

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### Personal Details

<i>Reference:</i>	<b>TH3124</b>
<i>Job Title:</i>	<b>Senior Test Consultant</b>
<i>Nationality:</i>	<b>British</b>
<i>IT Experience:</i>	<b>18 years</b>
<i>Qualifications:</i>	<b>ISEB Foundation Certificate B. Tech (Hons) Mechanical Engineering</b>

### Overview

#### *Architecture and Products:*

ABEND-AID, ALCHEMIST, ATM, CA-EASYTRIEVE, CA-ENDEVOR, CA-PANVALET, CICS, CITRIX, DB2, DB2 DATA WAREHOUSE, FILE-AID/CS, IMS, INFORMATICA, ISPF, MVS/ESA, OLAP, OMEGAMON, OPC/A, ORACLE, OS/390 (MVS), PLATINUM, SERENA TRACKER, SPUFI, SQL SERVER, TESTDIRECTOR, TIVOLI WORKLOAD SCHEDULER, TOAD, TSO/E, UNIX, VSAM, WINDOWS, WINRUNNER, XPEDITER, Z/OS (MVS).

#### *Programming Languages:*

COBOL, COBOL II, HTML, JCL, PERL, PL/SQL, SQL, SQL+, VISUAL BASIC, XML.

#### *Specialist Experience:*

Test setting up and management.  
Test condition and test scenario preparation.  
Test script writing.  
Test case execution.  
Regression, functional and UAT testing.  
DB2 version upgrade testing.



## Summary

A highly qualified and ISTQB certified Senior Test Consultant with over fifteen years of experience in IT. Excellent analytical skills, process analysis and mapping skills and confident in dealing with stakeholders at all levels. Worked with multi national companies direct to the client on long term contracts with multiple extensions. Involved in System Integration, User Acceptance, Customer Journey, End to End and Live Proving test phases. Proven track record of delivering to a high standard resulting in a comprehensive knowledge and understanding of the full project lifecycle.

### Key Skills

- Broad experience of testing in different sectors including Retail Banking, Clearing & Settlement Banking, Insurance and Retail General.
- Stake holder engagement, management and communication at levels
- Testing of large scale commercial projects developed with technologies include Mainframe, Cobol, CICS, DB2, JCL, Java, C++, XML, HTML, SQL, Oracle, ETL, Informatica, Business Objects and SQL Server
- Formal testing and defect management skills using Quality Centre, JIRA and PVCS Tracker
- Expert in using data analysis tools TOAD, File-Aid, MEGA, SQL Plus, SPUFI and automation tools Selenium and QTP
- Ability to acquire new skills within short time scales, adapt to rapidly changing work practices and build and maintain excellent working relationships with colleagues

### Career History

**06/10 - present**

#### **Test Lead for a bank**

TS2, Experian Transact, Credit Card Online Apply, Hunter, Mainframe, DB2, CICS, ETL, Quality Centre, Java, XML, HTML, Selenium

#### **Responsibilities**

- Lead a team of 6 testers, team based in offshore and onsite
- Preparing test plan, analytical risk based test strategy, test readiness review, test completion report, daily and weekly status reports
- Working closely with business to understand the requirements and to transform them into test cases/ user cases. Getting sign off for the test cases from business.
- Responsible for test planning and execution, estimation of resources, time scales, work assignment, coordinating with development teams, business and third parties
- Testing of customer journey process as part of business acceptance testing, ensure that system is working as normal after migration
- Working with system architects to understand the technical side of system. Do the knowledge transfer and train the testers based in offshore
- Implement whole test process in Quality centre. Map functional requirements, test scenarios, test scripts and defects to validate the full coverage of business / functional requirements
- Preparing MS project plan for the test activities, estimation of test effort and tracking the progress of activities using project plan
- Coordinating with third party suppliers (listed above) located in different countries about design/ build issues, delivery, implementation and defect coordination
- Ensure that user functionality of Credit Card Online Apply, Experian AMS, Gemalto, RR Donnelley, Swiss Post, HP Extream, TSYS - TS2, Credit Care, TCI systems are fully tested.
- Manual and automated testing of CC Online Apply for regression, Web analytics and cross browser testing



- Ensure that credit risk strategies and SDS strategies are tested
- Preparing test traceability matrix to cross check the coverage of business and functional requirements
- Defects triage, analysing the defects and discussing with experts before handing over to development team

**11/07 - 05/10**

**Lead Test Analyst / Test Analyst for a bank**

MEGA, Mainframe, DB2, SQL, JCL, PL/I, CHANGEMAN, MQ-SERIES, Quality Centre, xml, html, Java, Selenium

**Responsibilities**

- Taken responsibilities as Test Lead/ Test Coordinator for business acceptance testing. Managed a team of 5 testers.
- Responsibilities include preparing test plan, test approach, test strategy documents and getting signoff from relevant stake holders.
- Reconciliation testing of securities, Global reference and Parties databases
- Testing of corporate actions front end system used by business users and customers
- Testing of corporate actions (elective and non-elective) functionality on SP custody platform
- Working with business users to understand the requirements and get signoff from business and operations before starting the test execution
- Preparing test traceability matrix to cross check coverage of business requirements
- Analysing the defects before handing over to development team/ business
- Co-ordinating and working with teams located in UK, France and India
- Supporting system integration testing and UAT
- Involved in all stages of project life cycle from requirements gathering to testing the final product
- Co-ordinating with business users to understand the business requirements, analysing the system and proposing the changes
- Worked on different packages like corporate action execution orders, balance critical, elective & non-elective
- Analysing the change requests and doing impact analysis using design tool MEGA
- Initial investigation of defects and prioritising them based on business severity
- Raising change requests to fix the problem in design and co-ordinating with build and test teams until the defect is resolved

**05/06 - 10/07**

**Lead Test Analyst / Senior Test Analyst for a bank**

Mainframe, DB2, SQL, CICS, JCL, COBOL, ENDEAVOR, FALCON, MasterCard Simulator, BASE24, PVCS Tracker, Test Director 8.0

**Responsibilities**

- As Lead test analyst for Contactless cards project responsible from test strategy to test completion report
- For Faster payments and Real-time Profiling projects involved in all phases of testing as senior test analyst
- Work closely with business to understand the requirements and prepare high level test scenarios based on business requirements/ Functional specifications/ Application design documents
- Identify test data to cover different brands (like RBS, NWB, UBN) and different type of cards like chip & pin, magnetic swipe, contactless etc.



- Working with development and infrastructure team in setting up batch and online environment
- Initial investigation of defects before handing over to development team
- Co-ordinating with DCAS team to use MasterCard Simulators and BASE24
- Work with development teams located in London, Edinburgh and offshore team located in Dublin
- Designing of Regression pack for regression testing of Ulster changes and other system enhancements
- Taken complete responsibility for authorisation process, Auto actions, Store & Forward functionality and regression testing
- Co-ordinating and supporting System Integration and User Acceptance Testing (UAT)

**02/06 - 05/06**

**Test Consultant for a Financial Services Company**

Oracle 8i, UNIX, TOAD, SQL, SQL \*plus, PVCS Version Manager, Test Director 8.0

Responsible for system testing of ICR module changes. Responsibilities include analysis of CLASS application, preparing system test plan based on Incident analysis report, Functional and module specifications. Review of functional specifications. Preparing test scripts with detailed test cases. Coordinating and supporting the User Acceptance Testing (UAT).

**04/05 - 01/06**

**Lead Test Analyst for a bank**

**Responsibilities**

- As lead test analyst responsible for planning and executing of system testing for above projects
- Preparing project test strategy and test plan based on Functional specifications and Application design documents
- Managing defects using PVCS Tracker and co-ordinating with offshore development team in India/business analysts until resolved
- Co-ordinating and supporting the User Acceptance Testing (UAT)